

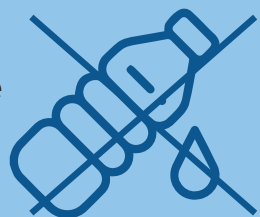


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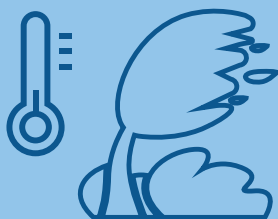
# How to Act IN CASE OF A FLOOD



Remove substances that may react with water, such as poisons, acids, or corrosive materials



Monitor the weather and news reports



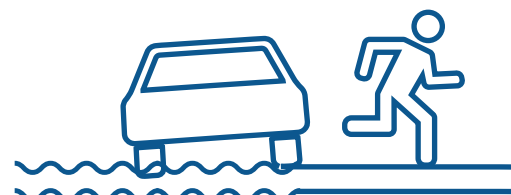
Do not drive through flooded roads if you do not know the depth of the water



Call 112 from a safe location



Quickly exit a vehicle being flooded by water



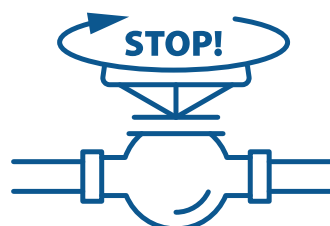
If you are in a time-sensitive situation during a flood:

Immediately stop all activities and go to a safe place (a hill or elevated area)



If you have more time:

Turn off electricity, gas, and water



Close all windows



Prepare an evacuation bag

Avoid traveling to high-risk areas

Inform your neighbors and help those in need







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# If you witness A TERRORIST ATTACK



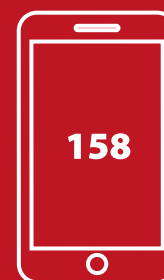
Quickly leave  
the endangered area



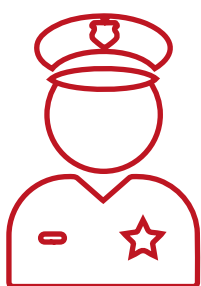
Take shelter in a suitable  
building and remain calm



Call 158 or 112; otherwise,  
avoid unnecessary calls



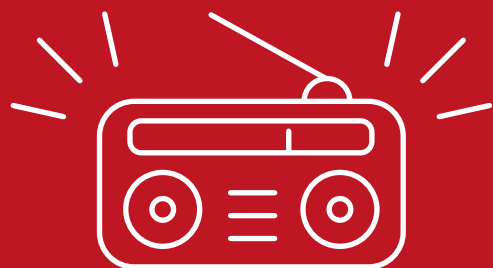
Follow the instructions issued  
by authorized personnel



If you are not endangering yourself,  
assist those in need



Follow information on official  
communication channels



Do not share video or image  
records on social media,  
they may be MISUSED



**DON'T  
SHARE**





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# How to Act IN CASE OF AN ACTIVE SHOOTER THREAT

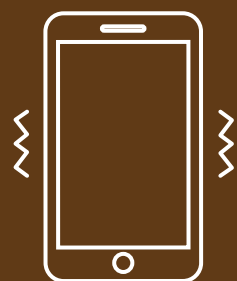


## RUN

If you have  
the option to use  
an escape route,  
run



Take only your phone  
and switch it  
to silent mode



Warn others  
not to enter  
the danger zone



Help others escape  
if it does not  
endanger  
your own safety

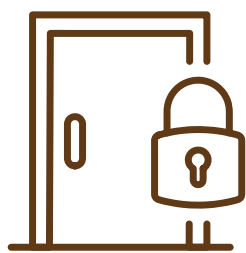


## HIDE

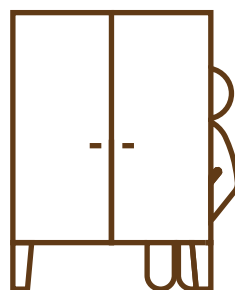
If you cannot run,  
hide in a safe place



Lock the door  
and leave the key  
in the lock



Hide behind large,  
solid objects



Do not leave  
the safe place



## FIGHT

In case of imminent  
threat to life, fight



Use objects around you  
as weapons, such as a stick,  
belt, keys, kettle, knife,  
fire extinguisher, hanger...



Be aggressive, act quickly  
and violently,  
target sensitive areas





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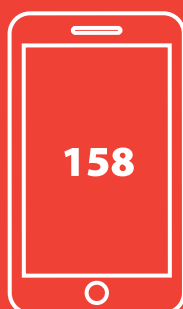
# How to Act DURING A BOMB ATTACK



If you are in a building under threat, leave it quickly and safely



Call 158 or 112; otherwise, avoid unnecessary phone calls



If you are not endangering yourself, provide assistance to those in need



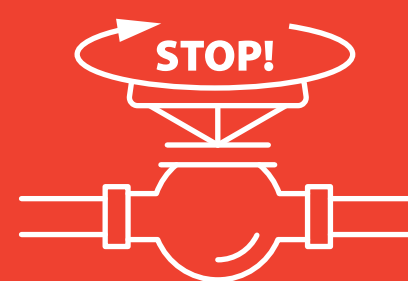
Do not use open flames or turn on electrical appliances



Protect your airways



If possible, shut off the main gas and electricity supplies

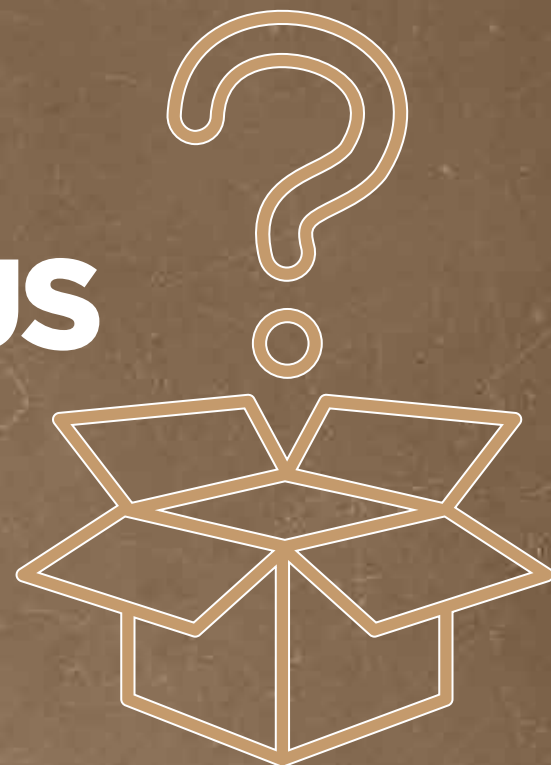




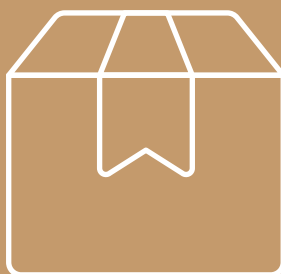


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# How to Act Upon RECEIVING A SUSPICIOUS PACKAGE



Do not open or shake the  
package



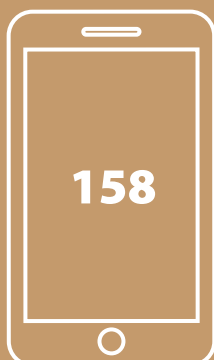
Leave the room  
and secure it



Wash your hands  
with water and soap



Call 158 or 12



Follow the instructions  
of emergency services





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# How to Act Upon Receiving A BOMB THREAT OR NOTIFICATION OF AN EXPLOSIVE IN A BUILDING



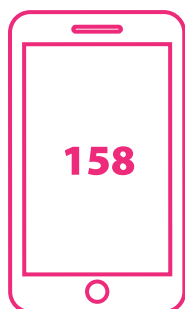
Take all personal belongings and documents with you



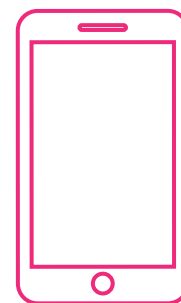
Leave the building and follow evacuees as directed by authorized personnel



If emergency services are not present, call 158 or 112



Notify the company's statutory representative, the institution's director, and other companies in the building



Wait for further instructions







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# How to Act in Case of A HAZARDOUS CHEMICAL SPILL



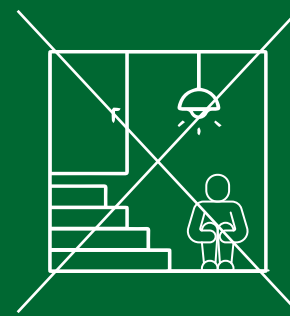
Quickly leave  
the affected area



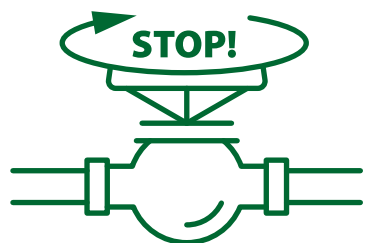
Create an isolated space and  
prevent air ventilation



Never hide in basements or  
depressions in the terrain



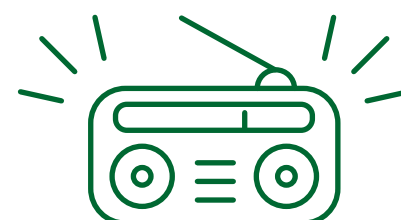
Extinguish any open flames  
and turn off the gas



If it does not endanger you,  
assist others in need



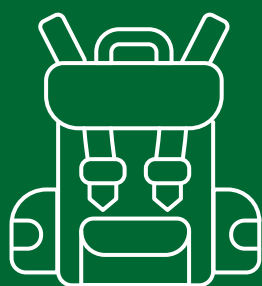
Follow information  
from official  
communication channels



Protect your airways  
and eyes



Prepare  
an evacuation bag



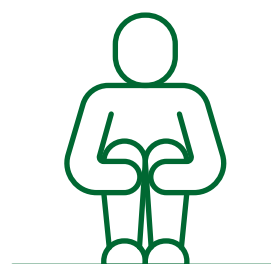
Avoid unnecessary  
phone calls



Feed and water your pets,  
and place them  
in transport carriers



Wait  
for further instructions





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# How to Act in Case of A HAZARDOUS BIOLOGICAL SUBSTANCE LEAK



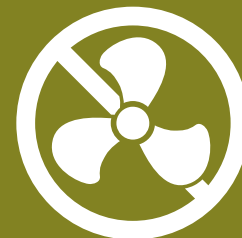
Quickly leave  
the affected area



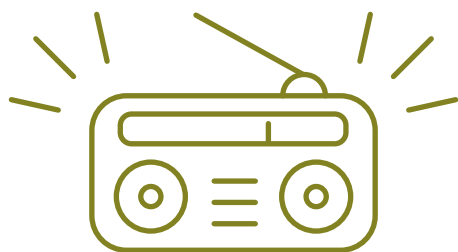
Follow the instructions  
of authorized personnel



Create an isolated space  
and block air ventilation,  
regularly disinfect  
the area



Monitor information  
through official  
communication channels



Strictly adhere  
to quarantine hygiene,  
anti-epidemic, and anti-epi-  
zootic measures



Do not use water from  
unknown sources; create  
reserves, boil water  
or purify it chemically



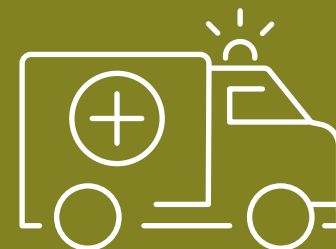
Store food and water  
in airtight, disinfected  
containers



Maintain personal hygiene  
and avoid touching  
suspicious objects



If you show symptoms  
of illness, seek medical  
assistance immediately







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# How to Act in Case of A HAZARDOUS RADIOACTIVE SUBSTANCE LEAK



If you are outside, immediately find the  
nearest building and shelter  
in a sealed room

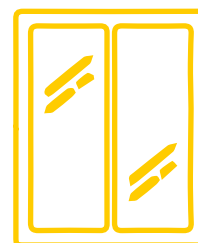
**If you might have come into contact with radioactive substances before sheltering:**

Before entering the building,  
place contaminated outer  
clothing and shoes in an  
airtight bag and do not use  
them

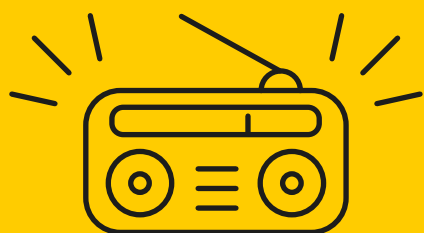
Thoroughly wash your  
hands, face, and hair, rinse  
your eyes and mouth, and  
clean your nose and ears,  
shower the rest of your body



Seal and secure windows  
and doors, preventing  
air circulation



Follow information  
on official communication  
channels



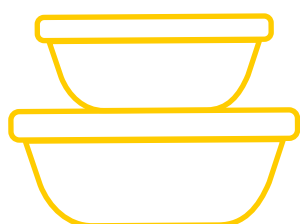
Prepare improvised  
protective equipment



Prepare  
an evacuation kit



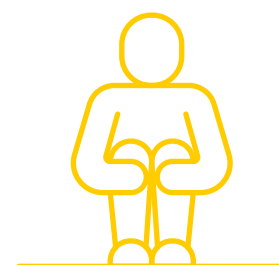
Store food and water  
in airtight containers



Feed and water your pets,  
placing them in transport  
boxes



Wait  
for further instructions







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# How to Act in Case OF A TRAFFIC ACCIDENT INVOLVING HAZARDOUS SUBSTANCE LEAKAGE



Park the vehicle in a way that  
it doesn't block the road



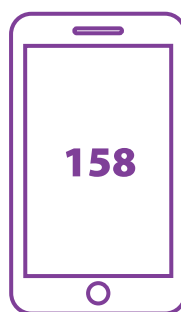
Protect your airways using improvised  
protective tools



Turn off the engine and  
immediately leave  
the contaminated area



Call 112



Follow the instructions  
of the rescuers upon their  
arrival



Do not approach  
the vehicle leaking  
hazardous substances



Avoid touching hazardous  
substances or  
contaminated items.



Wait for further  
instructions

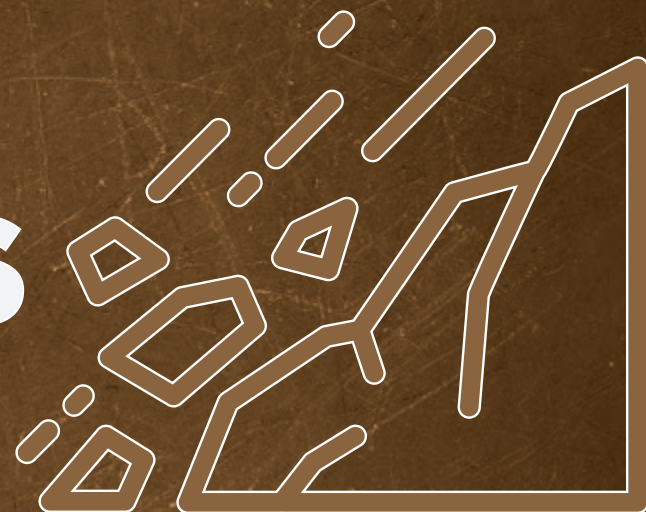






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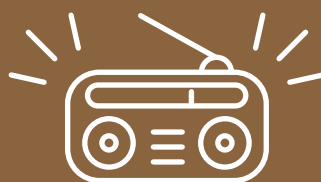
# How to Act During LANDSLIDES AND MUDFLOWS



The greatest risk of landslides occurs during heavy and prolonged rains, especially when the soil is saturated with water



Follow information from official communication channels



Watch for unusual environmental sounds (cracking trees or rocks), sudden changes in water level, and visible changes in the ground surface



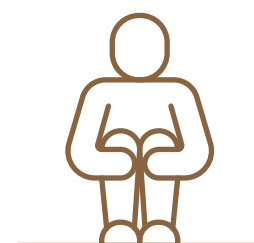
If you notice any changes, call 112



Provide help to those in need

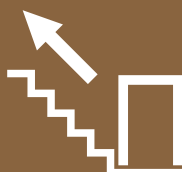


Wait for further instructions



**If you are indoors:**

Stay as far away as possible from potential danger areas and remain on higher floors



Take shelter under a sturdy piece of furniture



Move out of the path of the landslide and mudflow



Find the nearest elevated area outside the landslide and mudflow path



If escape is not possible, take cover behind a group of larger trees or another solid mass







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# How to Act During A STORM OR STRONG WIND



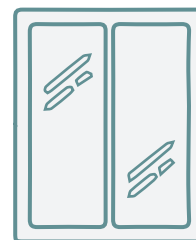
Avoid leaving your home  
unless necessary



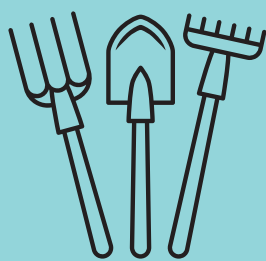
Do not stay  
in open areas



Close and secure windows



Remove loose objects  
from yards



Do not park under trees  
or near unstable buildings



Secure your pets



Avoid moving around  
in mountains and parks



Do not drive lightweight  
or empty trucks in open  
windy areas





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# What to Do IN CASE OF A FIRE



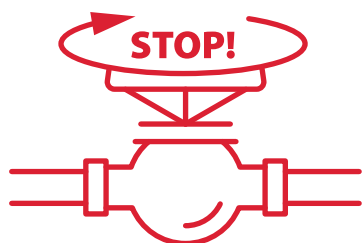
Report the fire without delay  
from a safe location  
by calling 150 or 112



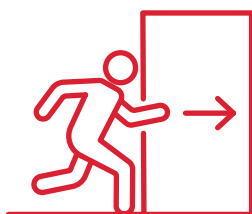
If possible, extinguish  
the fire or take necessary  
measures to prevent  
its spread



Shut off the gas  
and electricity supply



Immediately evacuate the  
endangered area

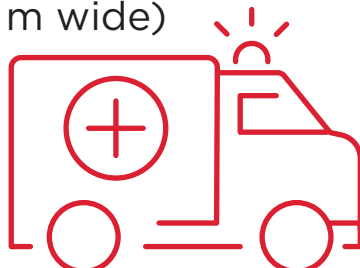


Inform people who may be  
at risk from the fire



If it does not endanger you,  
provide assistance to those  
in need. Evacuate animals  
and take valuables with you

Clear access roads  
for emergency services  
(at least 3 m wide)



Upon request from the  
intervention commander,  
fire protection unit leader,  
or mayor, provide material  
or personal assistance





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# Recommendations for Citizens DURING HEATWAVES



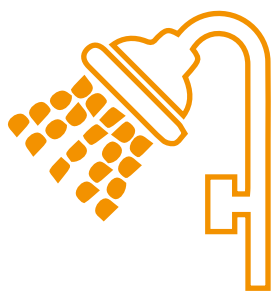
Stay in the shade  
if possible



Maintain proper  
hydration, eat lighter  
and dress comfortably



Refresh yourself with  
a lukewarm shower at least  
once a day



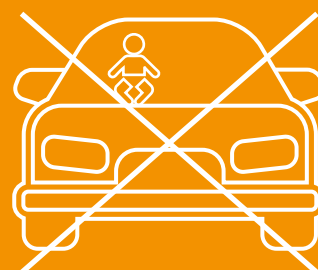
Ensure adequate water  
for animals and allow them  
to shelter from direct sunlight



Protect homes and workplaces  
from direct sunlight through  
windows or skylights



Never leave children or animals  
in parked cars

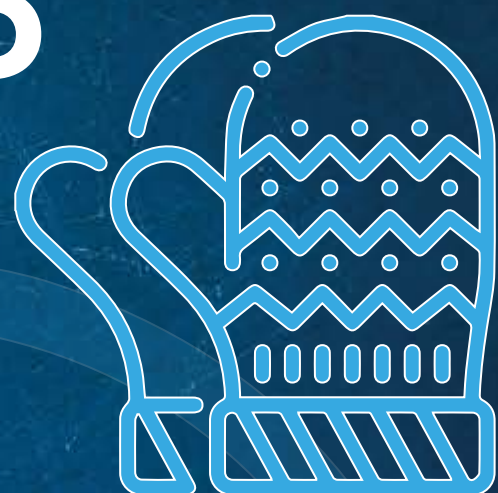






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# Recommendations for Citizens DURING EXTREME COLD WEATHER



Wear multiple layers of clothing, warm socks, a hat, a scarf, and gloves. Outerwear should be wind, rain, and snow-resistant. Keep spare dry clothes at hand in case of wetness.

Do not touch frozen metal objects with bare hands or other parts of your body



Regularly moisturize your hands and face, and use lip balm



Avoid staying outside in freezing air for too long



Protect your pets from the cold





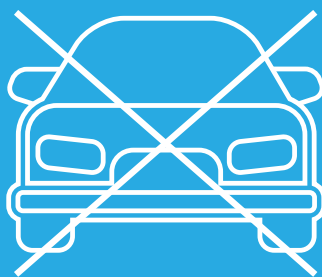


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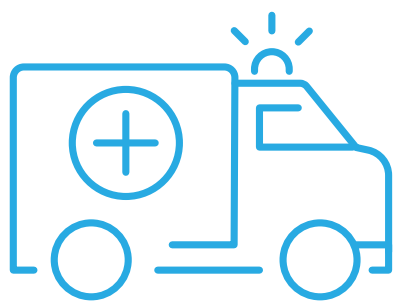
# Recommendations for Citizens During **HEAVY SNOWFALL**



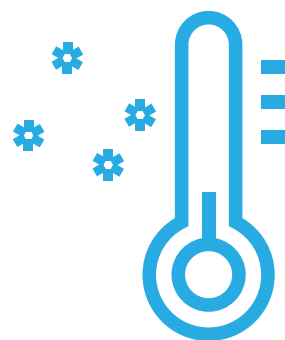
Limit automobile travel to  
avoid the risk of vehicles  
getting stuck



Do not block cleared roads  
to ensure passage  
for emergency services



Monitor weather reports  
and news updates



Avoid parking under trees  
or near unstable structures



Ensure the safety  
of your pets

