# 49. The portal is not working - External part - electronic applications

In the case of the portal not working on the external part (from the foreigner's registration side) we recommend that contacting the CALL CENTRE of the Ministry of Internal Affairs of the Slovak Republic, which is responsible for the technical solution in the matter in question <https://tportal.minv.sk/wps/wcm/connect/sk/site/top/kontakty-4-real/>.